

**Charlotte Finch
Head of SEND**

Tameside One, PO Box 317
Ashton Under Lyne, OL6 0GS

Call Centre 0161-342-8355

www.tameside.gov.uk

email Charlotte.finch@tameside.gov.uk

Ref

Ask for Charlotte Finch

Direct Line 0161 343 8381

Date 21st September 2022

Dear Parents/Carers

Re: SEND PARENT/CARER SURVEY

Tameside Local Authority Special Educational Needs and Disability (SEND) Service have now launched our SEND Parent/Carer survey. We are keen to hear your views and your experiences of SEND services in Tameside. We would be very grateful if you would complete the survey, which you can access by following the link below.

<https://www.surveymonkey.co.uk/r/SENDparentcarersurvey>

This survey has 2 clear objectives:

1. Get your views on a variety of SEND related areas on a regular basis in a structured way
2. Give us all a baseline for tracking our progress against our service priorities

Your feedback is really important to us. This survey should take between 5-10 minutes to complete.

Your individual personal information will not be shared with services, and your responses in the survey will not tell us who you are – please be honest.

How long is the survey open for?

The survey will be available on Friday 23rd September and will close on Friday 11th November 2022.

What we do with what you tell us?

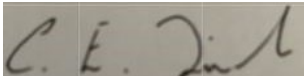
A summary report collating your responses will be shared with the Special Educational Needs & Disabilities Improvement Group (SENDIG), and made available to the public, via page one of The Local Offer. We will also share it with all relevant organisations/service providers so they understand the level of satisfaction families have in services currently.

In addition, your feedback will inform our development of the services for the SEND Community and we will develop the key themes into an evolving 'You said, We did' progress page on the Local Offer website.

We are also going to gather the views of children and young people via a separate survey which will be available October 2022. If you would like your child or young people to be involved in giving their views please either add your email to the end of the survey or if you prefer please send an email to senteam@tameside.gov.uk to register your interest.

Thank you for taking the time to complete the survey. Your feedback is very important to us and will help us to improve and develop SEND Services for children and young people across the borough.

Kind regards

A rectangular box containing a handwritten signature in dark ink, which appears to read 'C. E. Finch'.

Charlotte Finch
Head of SEND